

Dear visitor* of the Düsseldorf Arcaden,

In order for you to always feel comfortable with us, it is necessary that some things are regulated. That is why we have drawn up these house rules. The following points apply to the entire Düsseldorf Arcaden site, especially to the shopping street.

1. In general, smoking and vaping are not permitted in the center. For cannabis products, this ban also applies to the entire outdoor area of the Düsseldorf Arcaden, including the parking decks. The consumption of alcoholic beverages outside of catering establishments is prohibited.
2. Begging and peddling as well as unnecessary stay is prohibited.
3. Offering goods for sale, commercial film and photo recordings, making music, performances and events are not permitted without the written permission of the center management.
4. For the distribution of advertising material, the installation of posters, customer surveys, etc., you need written permission from the center management.
5. Bicycles and motorcycles may not be driven or pushed through the shopping street. Kickboarding, roller skating, inline skating and skateboarding, e-scooters, Segways and similar vehicles, whether motorized, electric or powered by muscle power, are also not permitted for safety reasons. Mobility aids such as wheelchairs, walkers and prams are of course exempt from this ban.
6. Dogs must be kept on a leash. Contamination must be removed by the dog owner himself.
7. Sitting is only allowed on the benches provided for this purpose, but not on the floors, stairs and in the flower gardens.
8. Willful soiling, damage or the improper use of facilities, including in common areas such as toilets, first-aid rooms, etc., will be punished with a ban from the premises and claims for damages.
9. Continuing to linger after the request to leave the center, pronounced by the center management or its representatives, can be prosecuted as trespassing.
10. Third parties must not be hindered, harassed or endangered by the behaviour of our visitors. Violations can be punished as trespassing. Thank you for your understanding. Center Management

*For better readability, the generic masculine is used in this regulation. All personal designations refer to all genders - unless otherwise indicated.